

**DON'T LOSE YOUR SECURITY WITH VOIP (Voice Over Internet Protocol),
CHECK WITH US BEFORE YOU SIGN UP FOR VoIP**

Voice over Internet Protocol (VoIP) is a new technology that is becoming very popular. This new service lets consumers with broadband place telephone calls over the internet thus doing away with their traditional phone line. Consumers who have monitored alarm systems must check with their security dealer before installing VoIP, because most alarm systems communicate over a standard telephone line. VoIP must be compatible with your security/fire system, or a fire or burglar alarm signal transmitted from your location may not be received by the monitoring center. Signals if received may be disrupted or scrambled. In addition to disrupted signals, some VoIP services do not work in power failures or have limited backup battery power. Some Internet providers will shut down periodically for maintenance and during that time your security/fire system will lose all communication with the monitoring center. To monitor your fire and/or security system 24hrs a day, 7 days a week, it must be connected to a regular telephone line. However, if you do have VoIP, or switch to this service in the future, we recommended installing our cellular unit to transmit signals to the monitoring center. This would eliminate the possible problems mentioned above.